

Standard Roofing Company - Pete Taylor

From: Moore, Michael E
Sent: Friday, January 06, 2012 8:35 AM
To: Standard Roofing Company - Pete Taylor
Cc: Roberts, Barry
Subject: RE: Standard Roofing Receives 2011 Alabama Quality Award

Pete I wanted to send a note to let you know that I appreciate the quality of the work your team is doing here at KC and most importantly they are doing it safely. They have completed the replacement of the roof on the customer conference room building 102 and it looks good. They have made the repairs to the T-Clear roof on building 100 we looked at when you were here. We have had leaks and problems with this roof for some time. Joe Deleon, Hugo and others were excellent in not giving up on locating the leaks in this roof. They removed some of the pavers inspected probed and search to find any defects and any suspect problem areas. They made repairs and water tested and started the process over again and again to ensure all of the leaks had been repaired. I know we could developed new leaks in the future but for now all is dry thanks to their persistent efforts.

In today's economy, good service and value for KC's maintenance dollars is important and Standard Roofing's partnership in keeping the Mobile mill on track is important part of our plan.

Please let Jack and the guys know I appreciate what they are doing and keep up the good work.

Thanks,

Mike